

**General Return Policy**

You may return most new, unopened items sold and fulfilled by [www.firesideteam.com](http://www.firesideteam.com) within 30 days of delivery for a full refund. We'll also pay the return shipping costs if the return is a result of our error (you received an incorrect or defective item, etc.).

**Course Cancellations**

Please contact us no later than 5 business days in advance of the start of the course to receive full credit to attend a comparable Fireside Partners Course within one year of the original course date. Please refer to each individual course description for additional cancellation information.